

To: All East Residential Hall residents and families

Subject: East Residence Hall – Ongoing Work and Next Steps

Dear East Residence Hall Residents,

We want to provide an update as work continues on the East Residence Hall.

Remediation teams have been working around the clock at the building, including throughout the weekend, to address impacted areas and move repairs forward as quickly and safely as possible. At the same time, Student Affairs, Residential Life, and other staff teams were on site all weekend assisting students who needed to move out of impacted rooms and coordinating support services. As of tonight, we have been in touch with the students from the known highly impacted rooms and have been providing resources and next steps.

We continue to work closely with Capstone On-Campus Management (COCM), who is responsible for the management, operation, maintenance, and oversight of the building for Provident Commonwealth Education Resources, on both short- and long-term housing solutions for students who require accommodation. COCM is actively evaluating multiple long-term housing options and is currently working through contract arrangements with potential partners. We understand how important housing clarity is and will share confirmed details as soon as they are finalized. If you need university-provided temporary housing and have not already done so, please contact us at housing@umb.edu.

We also want to acknowledge what many of you are feeling. The anxiety, frustration, and exhaustion surrounding this situation are real. We see it, and we understand it.

Building inspectors are scheduled to conduct additional testing soon. Following those inspections, we expect to have more information regarding progress toward meeting required egress and safety milestones. We will communicate those updates promptly.

We continue to be grateful to the community for the outpouring of donated clothes and personal care items that are available in East Hall for pick-up by students as needed.

Finally, for residents who are temporarily housed at the Charles River Campus, programming and events are ongoing, please check with your onsite Resident Assistant for more information. Additionally, dining continues to be available at Charles River. Students should present their UMass Boston ID card to gain entry to the dining facility.

For the latest updates please visit umb.edu/reshallsupport.

Thank you for your continued patience and resilience as this work progresses.