

To: East residents, parents and families,

Subject: Important Moving Update for Impacted East Residence Hall Rooms

Dear East Residence Hall Residents, Parents, and Families,

We are writing with an important update regarding rooms that were most directly impacted by the flooding.

After continued assessment in coordination with the property operator, Capstone On-Campus Management, and city and state officials, you/your student's room has been identified as one of approximately 50 rooms with significant flood damage, accordingly your room must be packed up so that remediation and repairs may commence. We understand how difficult it is to receive this news, and we recognize that returning to pack up a room under these circumstances is both emotional and disruptive.

To allow remediation teams to move forward quickly and safely, including removal of damaged drywall, flooring, and ceiling materials, we now need all personal belongings to be fully removed from these rooms.

Property operator, COCM and UMass Boston staff will be on site to help and support you throughout this process. We have established access times on:

- Friday, February 13, 2026, between 12:00pm-6:00pm
- Saturday, February 14, 2026, between 10:00am-2:00pm

We ask that you let us know which day you will be planning to collect your belongings. Please fill out this form: [East Resident Move Out Signup – Fill out form](#)

During these windows, we are asking you to:

- Pack and remove all belongings
- Inventory personal items
- Assess and document any damage
- We are offering to launder any wet items (bedding, clothing, etc.) If this is something you would like, you will be asked to place those items in a bag, write your name and room number on the bag, and sign a waiver acknowledging and allowing UMass Boston to transport to a professional laundry facility and have them returned to you at another time.
- Bins will be available for use to move your items out of your room. If you are unable to move your items home, more information will be available onsite regarding storage options.
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Because remediation work in rooms will begin shortly thereafter, any items left behind will need to be discarded.

If you absolutely cannot move out on Friday or Saturday, please contact the Dean of Students office Dean.Students@umb.edu to discuss options

If you carry renters or personal property insurance, we encourage you to contact your insurance provider promptly regarding documentation and potential claims.

Students in these impacted rooms will be relocated to alternative housing for a longer duration while repairs are completed. We are actively working to secure longer-term housing options and expect to share additional details in the coming days. At this time, we do not yet have a reliable estimate for the full restoration timeline, but we will communicate updates as soon as they are available.

In the meantime, if your housing needs have changed and you now need university-provided housing, please contact us at housing@umb.edu or [617-287-6011](tel:617-287-6011) so accommodations can be arranged.

We know this is not easy. Please know that our teams are committed to supporting you through each step and ensuring a safe and stable transition