

SUBJECT: Important Instructions Move-Out Support & Resources

Dear East Residence Hall Residents of impacted rooms and families,

As communicated last evening, students whose rooms sustained significant flood damage are asked to fully move out their belongings so that remediation and repairs may begin.

We understand that this is an unexpected and emotional process. Our teams will be on site throughout today and tomorrow to assist students and families and to ensure the move-out process is as organized and supported as possible.

If You Are Able to Bring Belongings Home

- If a student or family is able to transport belongings home, **we strongly recommend** doing so.

If You Are Unable to Bring Belongings Home

- We recognize that many students may not have the option to bring belongings home. For those students:
 - We do not recommend bringing all belongings to temporary housing at Charles River Campus or to local hotels.
 - We will provide moving trucks to transport student belongings to nearby short-term storage units.
 - Please do not pack wet items for storage. Wet items should be thoroughly laundered or disposed of.

Move-Out Logistics

- Parking: Available in Lot D (temporary parking passes will be provided)
- Supplies: Bins, gloves, and trash bags will be available onsite
- Staff from Residential Life, Facilities, University Health Services, and U-ACCESS will be present to assist and answer questions

Emergency Funding

Students with impacted rooms /water damage will have the opportunity to apply for Emergency Funds of up to \$1,000. An email with further details will be sent shortly.

Temporary & Longer-Term Housing

For students moving out of East Residence Hall, we are actively securing housing for the remainder of the semester. Options under review include:

- Rehousing in other campus residential spaces if available
- Rehousing in locations in closer proximity to campus

We are working through several options and expect to provide more specific placement information shortly.

We recognize that this is a significant disruption, and we are committed to supporting each student through the transition. Please reach out to the Dean of Students Office if you have specific concerns or require individualized assistance.

Thank you for your patience and cooperation as we move into this next phase of recovery.

Additional information can be found at <https://www.umb.edu/reshallsupport/>